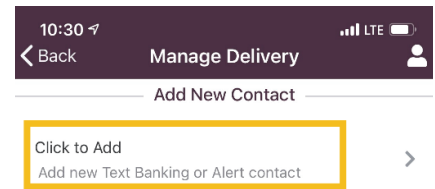
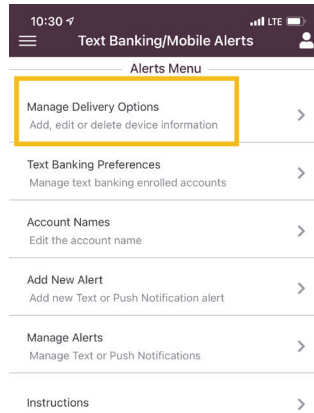
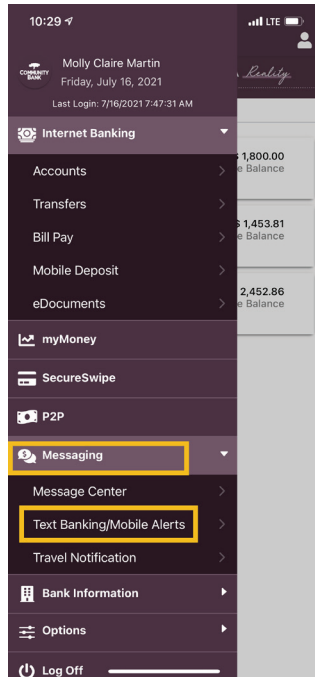


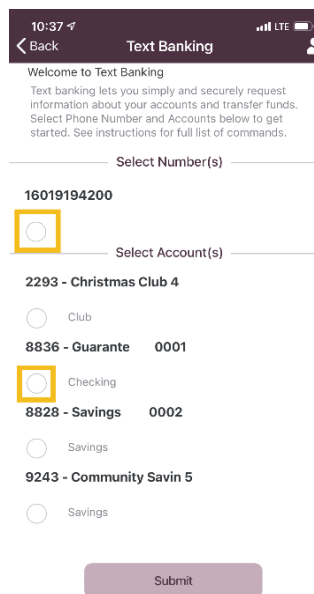
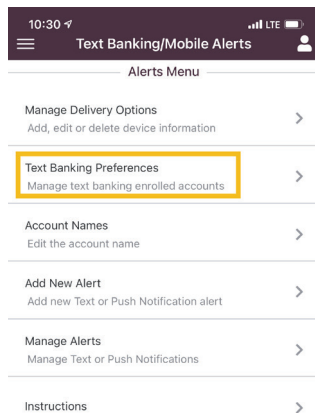
# TEXT BANKING

- How to enroll in Text Banking:

Messaging → Text Banking/Mobile Alerts → Manage Delivery Options

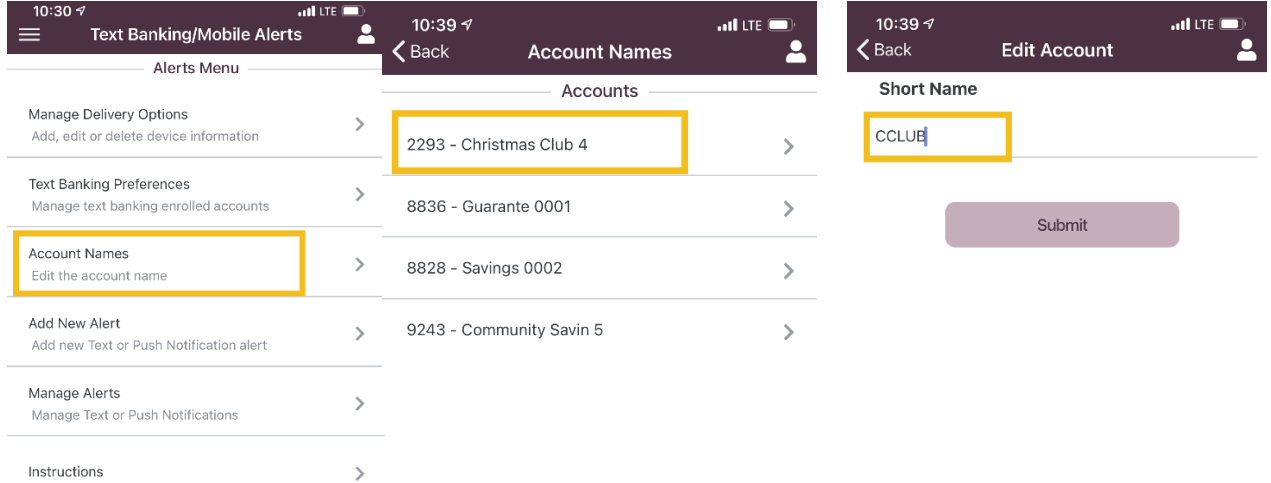


1. Establish Contact information for your mobile phone number
2. Select the phone number and accounts to be enrolled



### 3. **Optional** – Rename accounts from the last 4 digits to short name of choice

- Go back to the text banking / mobile alerts menu → Account Names



- How to use Text Banking:

- Once enrolled send an approved command to 1-866-217-3305

- Approved Commands:

- BAL – Returns the available balance for all enrolled accounts
- BAL Account Name – Returns the balance for specific account (Example for account ending in 1234: BAL 1234)
- HIST – Returns the last 5 transactions for all enrolled accounts
- HIST Account Name – Returns the last 5 transactions for specific account
- XFER – Moves funds from one account to another when the information is transmitted in the following order: XFER + From Account Name + To Account Name + Amount (Example XFERR 1234 5678 5.00 or XFER ck1 ck2 5.00)
- HELP – Returns a list of available commands
- SUSPEND or STOP – Suspends text services

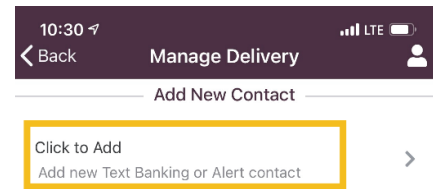
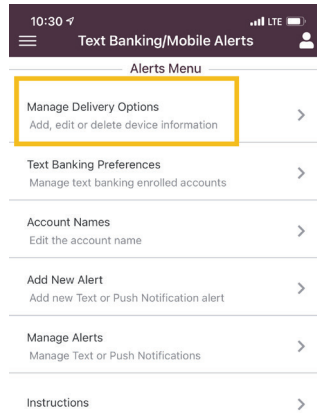
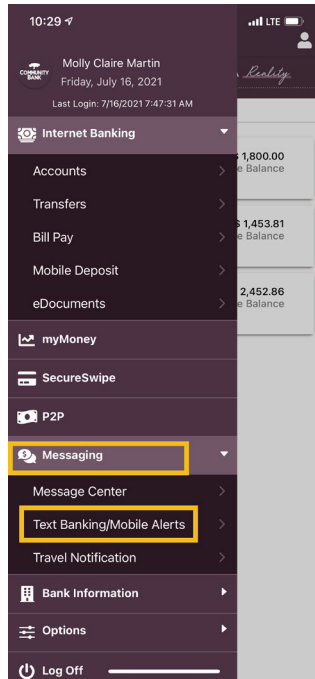
- Please note:

- Text banking commands are not case sensitive
- Text banking commands will not work if a signature line is attached in the text message or if there is any other verbiage or characters such as a carriage return

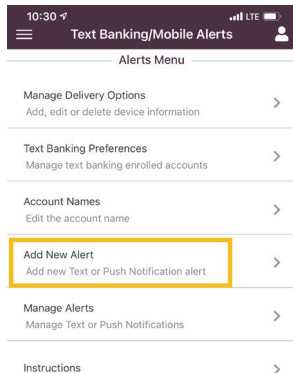
# TEXT / PUSH ALERTS

- How to setup Text alerts or push alerts:

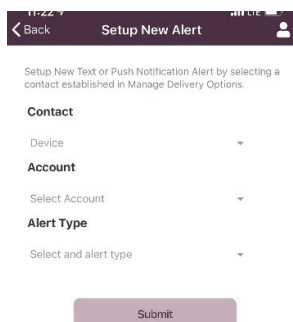
Messaging → Text Banking/Mobile Alerts → Manage Delivery Options



1. Establish Contact information for your mobile phone number
2. Add a new Alert



3. Establish preferred alert by selecting device, account and alert type



Available alert types:

Daily Balance  
Monthly Balance  
Balance Threshold  
Transaction Alerts  
All Categories  
Debit Cards  
ACH Items

Paper Transactions  
Sweeps  
Telephone Banking  
Fees, Return, and Adjustments  
Internet Banking Transfers  
Online Banking Transfers  
Wires